

Call recording T-Mobile_260430_121818

[...0.6s]All right, sorry, I had to put you on speaker. Um, anyway, so right after you put me on hold, I, um, put the, the hotspot back on, and I ran a speed test, and then I got back off the hotspot, [...0.5s] but that speed test [...1.3s] point four two megabytes per second download, [...0.7s] point six one megabytes per second upload, [...0.5s] latency 32 milliseconds. [...8.3s] And then the reset, you're talking about that was done on the 28th. I had a representative do that on the 28th, and it resolved nothing. [...4.3s] Okay I mean, you can try again, and I'll run a speed test as after you do it, and then I'll probably end up going right back, [...1.2s] all right, I'll definitely try it again. Okay, [...1.7s] all right, so just go ahead and restart that phone, and I should be fine. Okay, right now, all right, yeah, right now I'll give you a call back, all right, like two, 3 minutes, all right, thank you, [...0.9s] bye bye. [...0.2s][...0.2s]